



Desktop Support Technician-Dayton, Ohio

Position Description:

As part of the Desktop Support Team, you will provide in-house technical PC hardware and software support for 1300+ associates including management. You will respond to user calls/trouble reports and personally visit associates to troubleshoot the nature of the problem and take the necessary course of action to resolve it. You will build and configure PCs and laptops as well as load software, and conduct audits for unlicensed software. You will also be required to run and terminate infrastructure cabling between workstations and communication closets.

Advancement opportunities within the Reynolds IT organization are available upon a completion of two years in this position.

Training:

Training is hands-on with supplemental on line training resources available to the associate.

Requirements:

- Minimum one year experience in a Desktop Support role
- A+ Certification preferred
- Hands on experience with PC operations
- Outgoing, team oriented and goal driven
- Strong verbal communication skills
- Able to handle high stress and have a “want to work in the field” attitude

Benefits:

We strive to offer an environment that provides our associates with the right balance between work and family. We offer a comprehensive benefits package including:

- Medical, dental, vision, and life insurance
- 401(k) with 100% matching up to 6% of compensation
- Paid vacation and sick days
- Eight paid holidays
- Professional development and training through Reynolds University
- Promotion from within
- Health Center staffed by a Nurse Practitioner and on-site prescription delivery
- Free on-site fitness center with a cardiovascular fitness area, weight room, daily fitness classes, and locker and shower facilities
- Company sports leagues including softball, volleyball, soccer, and many more
- On-site softball field, basketball courts, and volleyball courts
- World-class cafeteria with a variety of daily options and specials
- Convenience store with a full-service Starbucks coffee bar, greeting cards, and an assortment of snacks
- Company-sponsored events including the Family Picnic, Company Cook-Off, and Charity Bike Build
- On-site credit union
- Referral bonuses
- Associate discounts for cell phones, cars, computers, entertainment, and much more

To Apply:

Submit your resume directly to apply@reyrey.com; or, visit our website at www.reyrey.com/careers to learn more.

Reynolds and Reynolds promotes a healthy lifestyle by providing a non-smoking environment.