



Customer Training Professional-Dayton, Ohio

Position Description:

We are looking for talented individuals who have a passion for training and ensuring a high level of customer service! Working from our office in Dayton, OH, you will train our customers via phone and internet on the software solutions that have made us the best in the industry. You will provide them the knowledge they need to utilize our applications in their day-to-day operations. In addition, you will be responsible for ensuring customer satisfaction throughout the installation and training process.

Training:

Your training begins with a six week program that will provide you with the foundation you need to understand our company, products, and the automotive industry. During this time, you will receive a combination of classroom-style, peer-to-peer, and online training. In addition, you will spend time observing various departments across the company and have opportunities to see Reynolds solutions in action, including visiting actual car dealerships. Upon completion, you will then receive further training on your specific job duties. We take the time to train you right because your success is our future.

Requirements:

- Associate's degree or equivalent experience
- Experience in Finance, Accounting or customer service a plus
- Strong verbal and written communication skills

Benefits:

We strive to offer an environment that provides our associates with the right balance between work and family. We offer a comprehensive benefits package including:

- Medical, dental, vision, and life insurance
- 401(k) with 100% matching up to 6% of compensation
- Paid vacation and sick days
- Eight paid holidays
- Professional development and training through Reynolds University
- Promotion from within
- Health Center staffed by a Nurse Practitioner and on-site prescription delivery
- Free on-site fitness center with a cardiovascular fitness area, weight room, daily fitness classes, and locker and shower facilities
- Company sports leagues including softball, volleyball, soccer, and many more
- On-site softball field, basketball courts, and volleyball courts
- World-class cafeteria with a variety of daily options and specials
- Convenience store with a full-service Starbucks coffee bar, greeting cards, and an assortment of snacks
- Company-sponsored events including the Family Picnic, Company Cook-Off, and Charity Bike Build
- On-site credit union
- Referral bonuses
- Associate discounts for cell phones, cars, computers, entertainment, and much more

To Apply:

Submit your resume directly to apply@reyrey.com; or, visit our website at www.reyrey.com/careers to learn more.

Reynolds and Reynolds promotes a healthy lifestyle by providing a non-smoking environment.