



Customer Solutions Specialist-Nationwide

Position Description:

As a Customer Solutions Specialist, you will interact with our customers daily in order to analyze their processes and provide guidance on their overall system utilization. You will provide on-site consulting support to approximately 50-70 automotive dealerships within your region. This support will help improve the dealerships' operating efficiency, increase software utilization, and maximize dealer profits. Acting as a business liaison, you will also work closely with internal teams across various departments; including our education, installation, sales, and field service teams. Since you will be working from a home office, we will provide you with a company car, Blackberry, laptop, and printer-scanner-copier equipment.

Training:

This position requires you to successfully complete an intensive 5-month training program located at our office in Houston, TX. We will provide corporate apartment housing during your training period, as well as periodic trips home. This is paid training.

The training period will include both classroom instruction and online courses, including in-depth product training on our Dealership Retail Management System and overall dealership operations. You will also train in the field with a mentor where you can apply your classroom knowledge in a real-world setting.

Requirements:

- Bachelor's degree
- Strong written and verbal communication skills
- Must be a self-starter with good time management and organizational skills
- Ability to build strong customer relationships

Benefits:

We strive to offer an environment that provides our associates with the right balance between work and family. We offer a comprehensive benefits package including:

- Medical, dental, vision and life insurance
- 401(k) with up to 6% matching
- Company car for business and personal use
- Working remotely with a BlackBerry, laptop, and other provided home office equipment
- Professional development and training
- Promotion from within
- Paid vacation and sick days
- Eight paid holidays
- Referral bonuses
- Associate discounts for cell phones, cars, computers, entertainment, and much more

To Apply:

Submit your resume directly to apply@reyrey.com; or, visit our website at www.reyrey.com/careers to learn more.

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