

## IT Desktop Technician - Job ID 11515

Livonia, MI

Remove Post: August 30, 2016

Roush supplies comprehensive, integrated development services and provides customers with support that fuses technology and engineering. From design through prototyping, testing and manufacturing, we take our customers' visions from the sketch pad to production. We're focused, efficient, and we deliver. With over 3000 employees in more than 40 facilities across the United States, and interests around the world, Roush solves customers' problems and provides significant support to the automotive, performance products, military, entertainment, alternative fuels and consumer products industries. We are focused on performance, driven by technology, and committed to our customers' success. If you're only happy when your customers are happy, we want you on our team.

Roush is looking for an eager, motivated IT Desktop Technician to join our team. The IT Desktop Technician position will install and configure new hardware and software, and provide technical support to users and customers. **This position is based in our Livonia, MI facility.**

### Qualifications

- Minimum of 1 year of desktop support in a windows environment
- Must be experienced in installation and troubleshooting all currently supported Windows operating systems.
- Must be experienced in installation and troubleshooting all currently supported versions of Microsoft Office.
- Active directory experience.
- Knowledge of Cisco phones, VoIP and Unified Communications solutions.
- Must have proven experienced in researching and interpreting technical documentation.
- Must have strong written and verbal communication skills.
- Able to take direction and work independently.
- Excellent time management skills and strong attention to detail.
- Must have valid driver's license and excellent driving record.
- Must be willing to travel between ROUSH buildings.

### Preferred Skills

- Bachelor's degree or equivalent college coursework.
- Knowledge supporting CAD applications on client computers

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~CB~

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