

## **IT Desktop Support - Job ID 11705**

**Livonia, MI**

**Removal Date: October 31, 2016**

At Roush, we fuse technology and engineering to provide product development solutions to customers in a diverse range of industries. Widely recognized for providing engineering, testing, prototype, and manufacturing services to the transportation industry, Roush also provides significant support to the aerospace, defense and theme park industries. With over 4,000 employees in facilities throughout the United States, Europe, Asia, and South America, our unique combination of creativity and tenacity activates big ideas on a global stage. We want motivated, ambitious people who put the needs of our customers first, bring creativity to their work and will do whatever it takes to achieve success. If you share our passion for providing innovative solutions to complex challenges, we want you on our team.

Roush is looking for an eager, motivated IT Desktop Technician to join our team. The IT Desktop Technician position will install and configure new hardware and software, and provide technical support to users and customers. This position is based in our Livonia, MI facility.

### **Qualifications**

- Must have high school diploma or equivalent.
- Minimum of 3 year of desktop support in a windows environment.
- Must be experienced in installation and troubleshooting all currently supported Windows operating systems.
- Must be experienced in installation and troubleshooting all currently supported versions of Microsoft Office.
- Must have proven experienced in researching and interpreting technical documentation.
- Must have strong written and verbal communication skills.
- Able to take direction and work independently.
- Excellent time management skills and strong attention to detail.
- Must have valid driver's license and excellent driving record.
- Must be willing to travel between ROUSH buildings.
- Knowledge supporting CAD applications on client computers.

### **Preferred Skills**

- Bachelor's degree or equivalent college coursework.
- Knowledge of Avaya phones, VoIP and Unified Communications solutions.
- Active directory experience.
- Working knowledge of UG and TeamCenter

To apply, please visit the Roush careers page by clicking on this link: <http://careers.roush.com>

Our benefits include: medical, dental, vision, life insurance, LTD, 401K, tuition reimbursement, paid vacation, and paid holidays.

Visit our website: [www.roush.com](http://www.roush.com)

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At Roush, we are committed to maintaining an environment of Equal Opportunity and Affirmative Action. If you need a reasonable accommodation to access the information provided on this website, please contact the Recruiting Department at 734-779-7007 for further assistance.

EEO/AA/Veterans/Disabled