

## **CALIBRATION TECHNICIAN**

Established industrial scale distributor is seeking a Technician for its North Little Rock, Arkansas location. This position is responsible for the knowledge of all aspects of our measuring department including: calibrating equipment and quality procedures. This position will report directly to the Laboratory Operations Manager.

### **Essential Duties and Responsibilities:**

- Calibrate measurement and test equipment in one or more of the following disciplines – Dimensional, Mass, Mechanical, Optical, Temperature, and Electronics in order to ensure compliance with published specifications.
- Maintain secondary and/or working calibration standards.
- Perform basic maintenance of precision equipment.
- Collect, compile, measure, summarize, and record data gathered during calibration.
- Identify and correct measurement errors as applicable.
- Collaborate with other technicians, customer service reps, sales reps, and customers.
- Manage inbound and outbound communications as required for job: email, voicemail, customer calls, conference calls.
- Adhere to all company policies and procedures.
- Other duties as assigned.

### **Knowledge, Skills, Attitude:**

- Must be organized, efficient, and detail-oriented.
- Able to handle a hectic, fast paced, multi-task work environment while maintaining a professional attitude.
- Innovative and effective problem-solver.
- Strong communication skills, including written, verbal, and listening.
- Excellent interpersonal skills that foster interaction between all parties.
- Ability to handle multiple projects with changing priorities and deadlines.
- Works well alone or as part of a team.
- Must have a positive attitude in line with our core values.

### **Education and Experience:**

- Knowledge of basic electrical concepts is recommended including an understanding of voltage, current, and resistance is preferred.
- Mechanical experience also recommended. This includes knowledge of hand tools comprising of calipers, micrometers, and other mechanical measuring devices.
- Lab / quality control system knowledge preferred. Technical aptitude is required.
- Experience with computerized office systems and software required (Windows, Microsoft Office).

### **Background:**

System Scale Corporation is a 100% employee-owned company and an industry leader in providing weighing, counting, and precision calibration products and services. As one of the largest scale distributorships in the United States, we carry product lines from the most respected industrial scale

manufacturers in the world. Base pay for this position is \$12-13 hr plus potential for bonus and includes industry-leading benefits. Benefits include: 10 paid holidays, 12 vacation days, 6 sick days, health, dental, life, short-term and long-term disability, health reimbursement arrangement, and a 100% company-funded retirement via our Employee Stock Ownership Program.

Positions for experienced calibration managers also available with pay dependent on previous experience.

All inquiries are confidential.