

Job Title: Bilingual -Customer Solutions – Spanish Speaking Teammate

Subsidiary: PayPal

Full-time: **Ask about our two Differential Pay On Top of Base pay; Language – Up to 5% & Up to 25% for specific Weekend & Overnight shift hours worked.**

Location: Phoenix, AZ

Category: Customer Solutions

Do you enjoy solving problems and helping people? Want to join a company that will give you industry leading training, cutting edge technology and access to worldwide, world-class customers? Join PayPal's Customer Operations team! We are hiring Bilingual Customer Solutions -Spanish Speaking Teammates to support our Latin customers for our weekend & overnight shifts.

Ask about our two Differential Pay On Top of Base pay; Language – Up to 5% & Up to 25% for specific Weekend & Overnight shift hours worked.

Primary Job Responsibilities:

- You will partner with our world-class customers and merchants to resolve inquire through compassion, knowledge and resolution.
- You will excel if you have strong verbal (phone) communication skills, exhibit creativity, a skill in delivering practical solutions and thrive in a collaborative team environment.
- You will respond to customer inbound inquiries by phone and email in a call center environment
- Research customer inquiries using the appropriate technology
- Welcome new customers by placing outbound calls

Job Requirements:

- Minimum 2 years of customer contact experience in either retail, hospitality, sales, financial services or call center environment to include a minimum of 1 year frequent (e.g., daily) communications with clients via telephone, email and/or face-to-face
- Preferred 2 years' experience within a financial service industry or call center environment.
- 1 year of technology experience (i.e. POS, computers, etc.)
- High School diploma or equivalent

Apply Here: <https://loop.paypal-corp.com/register/chandler>

PayPal is an equal opportunity employer, dedicated to workforce diversity. All qualified applicants will receive consideration for employment and will not be discriminated against on the basis of race, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, protected veteran status, long-term unemployment or any other characteristic protected by law. If you are unable to submit an application because of incompatible assistive technology or a disability, please contact us at [paypalglobaltalentacquisition@paypal.com](mailto:paypalglobaltalentacquisition@paypal.com). We will make every effort to respond to your request for disability assistance as soon as possible.