

**Automotive Field Service Engineer/Technician - Job ID 11468**

**Livonia, MI**

**Removal Date: August 07, 2016**

**ROUSH CleanTech** is the latest company within the **ROUSH** family that focuses exclusively on **alternative fuels** and the promotion of **clean transportation alternatives**. Bringing 35 years of automotive expertise to the alternative fuels marketplace, our focus is on developing the most innovative and reliable alternative fuel solutions for light- and medium-duty vehicles.

By designing, engineering, manufacturing, and assembling quality alternative fuel systems for light- and medium-duty trucks and vans, **ROUSH CleanTech** offers a seamless operational experience while lowering a vehicle's environmental impact and a fleet's operating costs.

[www.ROUSHcleantech.com](http://www.ROUSHcleantech.com)

Roush has an immediate need for an Automotive Field Service Engineer/Technician with a solid mechanical background and strong customer service skills. The Automotive Field Service Engineer/Technician would interface with customers on a regular basis both on the phone and in person remotely. Our ideal applicant will have a strong ability to listen to customers with an emphasis on relating to concerns and providing appropriate and well-timed responses. A qualified Automotive Field Service Engineer/Technician will also be: well organized, task oriented, able to demonstrate strong follow through, and a strong technical understanding. This position is based in Livonia, Michigan.

**Qualifications:**

- High School diploma with 2 or more years of experience in the automotive field or Associate Degree with 1 year of experience in the automotive field.
- Experience in troubleshooting late-model engine drivability concerns.
- Proficient with OBD scan tools and Ford IDS is required.
- Must have valid driver's license and clean driving record.
- Must be willing and able to travel up to 75% when needed.
- Able to demonstrate proficient computer skills and use of MSOffice programs.
- Able to prepare written technical reports.
- Automotive Field Service Engineer/Technician must have excellent verbal and written communication skills.
- Demonstrate professionalism and interact with all levels of employees and with customers.

**Preferred Skills:**

- Experience as an electrical mechanic or a dealership mechanic.
- Experience with liquid propane gas (LPG) and/or compressed/liquid natural gas (CNG/LNG).
- Experience in classroom instruction, presentation skills and hands-on training delivery.

To apply, please visit the Roush careers page by clicking on this link: <http://careers.roush.com>

Our benefits include: medical, dental, vision, life insurance, LTD, 401K, tuition reimbursement, paid vacation, and paid holidays.

Visit our website: [www.roush.com](http://www.roush.com)

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**EEO/AA/Veterans/Disabled**

~CB~

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