



SOLDIER FOR LIFE TRANSITION ASSISTANCE PROGRAM

JOB LEAD

Company: Duke Energy

DATE OPEN: 9/17/2016

DATE CLOSE: 9/26/2016

Job title: Asc Telecom Technician- 135015

Location: Greenville, SC

Position Status (part time/full time): Full Time

Number of Vacancies: 1

SALARY: Commensurate with experience

SKILLS/DUTIES:

This position is an entry-level position. The incumbent will be expected to apply technical/functional expertise to analyze client/technology requirements and is accountable for the maintenance and repair of all telecommunications equipment assigned to his/her territory. The incumbent must be fully competent in use of both principles and application of telecommunications technology, able to work independently as well as in a team environment. Strong interpersonal and communications skills are essential. The incumbent will be expected to:

- Perform maintenance in accordance with a scheduled preventive maintenance program.
- Works independently on tasks/projects with limited supervision, may lead small projects and receives guidance only on unusual or complex projects or issues.
- Possess the technical skills to independently troubleshoot and repair various telecom systems and equipment.
- Possess a working knowledge of radio equipment, telephony equipment, circuits (DS0, DS1, DS3, OC3, etc.), and microwave and fiber optic transport equipment.
- Provide after-hours support of issues/incidents.
- Be in good physical condition, able to lift and carry up to 50 lbs, and able to work from ladders and other elevated heights.

The incumbent will be required to review and complete any needed areas of training, as specified. The incumbent must reside or be willing to relocate within a 25-mile radius of the Greenville SC (Wenwood OPS center) This position will be provided a company vehicle, tools required for the job.

Duties & Responsibilities:

- Perform routine telecommunications maintenance tasks assigned within scheduled dates.
- Perform successful diagnosis of incidents and determine root cause solutions.
- Perform installation of telecommunications equipment within scheduled dates.
- Manage the effective utilization of telecommunication hardware assets and maintain an accurate asset inventory.
- Meet customer requirements for repair of telecommunication equipment within prescribed response times.
- Act as a point of contact in the field for Engineering and other support personnel.
- Follow all required corporate and safety policies and procedures.
- Actively participate in monthly safety meetings.
- Provide after-hours call out support
- Work cohesively with peers and management.
- Must be available as necessary, day or night, weekends and holidays, perform work required during planned outages and emergency situations both on and off system.

Qualifications

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Basic/Required Qualifications:

- Two-year degree in electronics associated technical degree, or military equivalent occupational skill; OR four or more years of experience in the installation/maintenance of telecommunication networks and equipment in lieu of a degree
- Valid Class "D" Driver's License

Desired Qualifications:

- Experience maintaining Fiber Optic Systems
- Experience maintaining microwave radios
- Experience maintaining analog and digital multiplex
- Experience maintaining data and communications systems
- Experience maintaining fixed mobile 900 MHz trunking systems
- FCC General Radio/Telephone Operator License
- Demonstrated ability to interpret Engineering packages and implement identified solutions.
- Demonstrated ability to work independently after an orientation period.
- Demonstrated ability to interpret Engineering packages and implement identified solutions.
- Demonstrated ability to interpret circuit Block & Level diagrams.
- Demonstrated ability to perform complex tasks to resolve technical problems that deal with a variety of variables where only limited standardization exists.
- Strong interpersonal skills and the ability to work effectively across organizational lines, with internal and external customers.
- Strong computer skills to effectively manage work tickets and manage asset inventories.
- Experience working with AC power and DC battery systems. (Generators, Transfer Switches, DC Plants, etc...)
- Knowledge of Cisco Data Networking equipment. (LAN, WAN, VOIP, etc...)
- Knowledge of Motorola radio equipment (e.g., MOSCAD systems, repeaters and trunk

systems)

- Knowledge of Avaya VOIP systems
- Knowledge of microwave and fiber (SONET) transport systems (e.g., Harris-Fariron microwave; Alcatel-Lucent DMX; Lucent DDM-2000; Alcatel-Lucent MDR-8000)
- Knowledge of DS0, DS1 and DS3 circuits, their associated testing equipment, and how to test them
- Knowledge of Frame Relay
- Knowledge of MPLS service

Job

: Information Systems

Primary Location

: South Carolina-Greenville-DE Busn Svcs-Greenville,SC(Op) (3014)

Schedule

: Full-time

Travel

: Yes, 10 % of the Time

Job Posting

: Sep 19, 2016

Unposting Date

: Sep 26, 2016

Relocation Assistance Provided: No

Shift: First

Represented/Union Position: No

Visa Sponsored Position: No

How to apply: www.duke-energy.com/careers Under source, choose “Employee Referral” then choose Give “referral” information, then type in Charles Spicer- Military Recruiter

Point of Contact: Charles.spicer@duke-energy.com (Military Recruiter)

Signature

