



OFFICE OF THE STAFF JUDGE ADVOCATE  
101ST AIRBORNE DIVISION (AIR ASSAULT) AND FORT CAMPBELL  
CLAIMS DIVISION  
(270) 798-5011



**CLAIMS FOR DAMAGE TO POV DURING SHIPMENT OR STORAGE**

1. Under the Personnel Claims Act, you are entitled to be compensated for loss or damage to your POV when the vehicle was shipped to, from, or between areas at Government expense. You are also entitled to be compensated for loss or damage to your POV incident to storage in connection with military orders. Claims are generally payable if the damage occurred during the transportation or storage and is not the result of a preexisting defect, is not due to normal usage, and is not the result of normal deterioration. Most consequential and incidental expenses are not payable, although some incidental expenses that are necessarily incurred in obtaining repairs or a replacement item, such as costs of estimates, sales tax, shipping costs, are payable.
2. To file your claim with the Claims Office, complete and gather the following documentation:
  - a. **DD Form 1842 - Claim for Loss of or Damage to Personal Property Incident to Service.** Provide a detailed account of the incident, including dates and a description of the damage.
  - b. **DD Form 1844 – List of Property and Claims Analysis Chart.** Complete this form, describing the items lost or damaged. Include the make, model, and year of your POV, a description of the damage, the vehicle's original cost, month and year of purchase, and the cost of repair. If personal property is missing from your vehicle, list each item on a separate line and provide the item's original cost, month and year of purchase, and the cost of replacement.
  - c. **DD Form 788.** Annotate the damage sustained to your POV.
  - d. **Estimates.** Provide one written repair estimate **or** a paid repair receipt. The estimate must be from a reputable repair shop capable of performing the repairs.
  - e. **Proof of Ownership.** Provide a copy of the POV registration **or** title.
  - f. **PCS/ETS Orders.** Provide one copy of orders authorizing shipment of your POV at government expense.
  - g. **Proof of Insurance.** Submit a copy of your insurance policy in effect at the time of shipment. You **are not required** to file a claim with your private insurer for damage sustained during government-sponsored shipment. However, your private insurer may still require notification of damage even if you do not file a claim.
  - h. **Photographs.** Claims personnel may need to inspect your vehicle and photograph the damage before your claim can be processed. If possible, bring the vehicle with you when you submit your claim. If the damaged vehicle cannot be operated safely, please contact the Claims Office to schedule an inspection.
3. **Deadline.** You must submit your claim, in writing, to the Claims Office within **two years** of the date of the incident. This deadline is statutory and may not be waived.