



OFFICE OF THE STAFF JUDGE ADVOCATE
101ST AIRBORNE DIVISION (AIR ASSAULT) AND FORT CAMPBELL
CLIENT SERVICES
(270) 798-4432



10 CONSUMER COMMANDMENTS

1. **Never** sign anything before you READ IT, UNDERSTAND IT, and AGREE WITH IT.
2. **Never** buy anything or provide your credit card number over the phone unless you made the phone call.
3. **Never** sign door-to-door sales contracts.
4. **Always** ask questions before joining health clubs, buying campground or club memberships, donating to charities, or committing your money to anything substantial.
5. Get more than one estimate for home improvements or car repairs. **Always** get the estimate up-front and in writing.
6. When shopping for a used car, ask what warranties the dealer provides, and ensure your warranties are in writing. When shopping for a new car, ask for the buyers guide. **No deal is so good that you cannot walk away from it.**
7. Be skeptical of letters that look official, urgent, and offer prizes. Think carefully before attending a sales presentation with the sole purpose of winning a “value” prize.
8. **Never** assume a company or organization is legitimate solely on the basis of impressive looking brochures. If you have questions about a company or organization’s legitimacy, do not hesitate to contact the State’s Attorney General, Better Business Bureaus, or Fort Campbell Consumer Affairs Office.
9. **Always** take time to make decisions involving money and seek advice.
10. If it sounds too good to be true, it probably is.

More Information

The Fort Campbell Consumer Affairs Office provides information and assistance with certain consumer issues. The office’s services include pre-purchase advice on large purchases including purchase of vehicles and homes; review of contracts and leases; consumer advocacy, complaint resolution and mediation, and consumer rights education. The office also maintains a database of consumer complaints and provides clients with complaint history on all local businesses. Fort Campbell Consumer Affairs Office is located at 5662 Screaming Eagle Blvd, KY 42223, (270) 798-5528, <http://www.fortcampbellmwr.com/acs/cao/>.